Uber Health Overview
Dashboard

A web-based interface that can be accessed from your desktop or mobile internet browser to schedule a ride now or ahead of time for a patient or caregiver.

Manage everything from the Uber dashboard directly. You can monitor all of your activity - past, active and upcoming - in one centralized place.
Homepage

This is the homepage of the Dashboard, where you can see all current active trips. If you want to schedule a new ride, click the Schedule a Ride or New Ride button.
Scheduling a new ride

Setting up a new ride for immediate pick-up is quick and easy through the request “new ride” button.

Enter their name, phone number and trip details to get the rider on their way immediately.

There is an optional “Internal Memo” field for users to enter in any additional internal details needed to make filtering & sorting easier on the back-end.
Schedule a ride for later

Set-up rides in advance for riders to ensure they get to appointments on-time or to streamline workflow for employees

Enter their name, phone number and trip details in addition to the desired date & pick-up time. You can use this when scheduling appointments to make sure they also have a ride to make it there.
See trips in progress

You can see the status of each trip, from pickup to dropoff, with the rider’s and driver’s contact information.

To make locating the right car easier, you can see the license plate number, car model and color within your dashboard.
See upcoming trips

Click the Upcoming tab to see all trips that are pending. You can see the rider’s name along with the date and time for each trip.

You can cancel an upcoming trip by clicking “cancel” on the far right side.

Once the driver & rider have been matched, the trip will move into the Active Trips tab to provide more details to streamline the pick-up experience.
Rider Experience

If a rider has a mobile phone they will receive an SMS with their driver details and pickup ETA.

They do not need to be an existing Uber rider or have the Uber rider app installed.
See Trip History

You can see a complete trip history and view information such as rider, driver, pickup/dropoff location and cost of each ride.

Additional data can be downloaded as a .CSV file to make reporting easier in spreadsheet format.
Thank you