Partnering for better health outcomes

Integrating Uber’s ridesharing platform into American Logistics’ certified service network opens access to more transportation options for those in need.

On-demand access

American Logistics can take member calls directly or, if preferred, member services/case managers can coordinate rides anytime using one, consolidated platform. On-demand transportation, available 24/7.

Unifying modalities

With more than 3.9 million drivers on Uber’s platform now integrated with American Logistics’ network of certified service providers, coordination is simplified for healthcare organizations. There is one place to arrange any type of ride, whether ambulatory, wheelchair, BLS/ALS, or gurney services.

Cost-effective

Matching the right vehicle to patient needs helps reduce unnecessary costs of getting to and from care. The ability to use ridesharing for ambulatory curb-to-curb trips frees up vehicles and budgets that can be used for higher-assistance trips when needed.

Real-time transparency

Full visibility down to live GPS trip tracking, regardless of vehicle type, makes managing trips across rider needs easier. Technology integration means monitoring, reporting, and more is available through one web portal.

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Power of the partnership

Uber Health’s API has been integrated into American Logistics’ turnkey transportation management solution.

Availability to American Logistics Partners

- Utilization management
- Electronic reservations and data exchange
- Grievance case management
- Comprehensive custom reporting
- Supports HIPAA compliance programs
- 24/7/365 call center in multiple languages
- Claims-based billing

“CareMore, American Logistics, and Uber Health are a powerful combination of aligned corporate experience, values, and skill sets. By working together, CareMore is able to deliver the highest level of service and care for subscribers.”

Scott Rinefort
Senior Director of Product Design
CareMore Health

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